

SPi Healthcare

Medical Transcription Solutions You Can Trust



SPi Healthcare is one of the largest and fastest growing medical transcription service organizations in the US.

Our value proposition is based on a fundamental premise:

Value = Accuracy + TAT + Price

Using our global transcription platform, we deliver value to our clients by transcribing high quality medical reports that enhance physician satisfaction, facilitate patient care and enable faster and more efficient revenue realization.

SPI Healthcare provides superior workflow processes, in-depth healthcare domain knowledge, and advanced technology to deliver accurate, timely, and cost-effective medical transcription services.

What can SPi do for you?

Guaranteed Deliverables

We understand the pressures faced by HIM professionals and hospital administrators while selecting a transcription vendor. We take the anxiety out of the transcription process by providing our clients transparent risk-and-reward performance guarantees for report accuracy and turn-around time.

Accelerated Savings and Flexibility

Our clients have the flexibility to choose their level of savings. For clients that demand accelerated savings from their transcription program, we offer a global operating model where transcription can be done in the US, India or the Philippines. Our India and Philippines based transcription is performed by full time employees (not subcontractors) working in purpose-built facilities and transcribing on a seamless global transcription platform. For clients that have a longer term horizon on savings and place a premium on domestic transcription, we offer US based transcription services.

Dependable Turn-around Times

Our global transcription model utilizes a “follow the-sun” approach and allows for seamless workflows to be implemented that meet the deadlines of even the most demanding clients. As a client, you will have the ability to monitor the progress of your reports through a state-of-the-art web portal.

To learn more, please contact:

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Quality Transcription

We appreciate the importance of accurate, high quality, transcribed reports to all stakeholders - physicians, HIM professionals and hospital administrators. That is why we have engineered our transcription platform and program to provide you with customized transcription solutions that meet your unique needs. Our quality standards and benchmarks are location neutral, i.e. irrespective of where the work is transcribed, our quality assurance program is designed to ensure 98%+ level of report accuracy following AHDI benchmarks.

Robust Technology Platform

eGlobal Enterprise 4.0 is our next generation, web-based technology platform, which seamlessly integrates dictation, transcription, speech recognition, electronic signature and report distribution to address your unique workflow environment. Our clients can use eGlobal Enterprise to outsource their medical transcription requirements and satisfy their needs for an internal transcription platform.

24/7/365 Customer Care

Our Client Service Representatives are your eyes and ears – 24x7x365. These highly reliable and experienced professionals will work with you to answer your queries, resolve any issues and provide you with regular updates at your convenience.

Best Practices in Privacy & Security

We take protecting the safety of patient information very seriously and all our facilities are in HIPAA compliance.

www.spihealthcare.com