



SPi eGlobal Enterprise Solution

Medical Transcription Platform You Can Trust

SPi Healthcare is one of the largest and fastest growing medical transcription organizations in the US. We provide superior workflow processes, in-depth healthcare domain knowledge, and advanced technology to deliver accurate, timely, and cost-effective medical transcription services.

What can SPi Healthcare do for you?

Medical Transcription You Can Trust

At the foundation of any world-class transcription service is a state-of-the-art transcription platform. eGlobal Enterprise is SPi Healthcare's next generation, web-based technology platform, which seamlessly integrates dictation, transcription, electronic signature and report distribution to address your unique workflow environment. SPi Healthcare's clients can use eGlobal Enterprise to outsource their medical transcription requirements as well as for their internal transcription needs.

eGlobal Enterprise consists of a comprehensive suite of tightly integrated modules that can be customized to meet your unique workflow requirements. These modules include:

- **eDictate.** A reliable and flexible voice capture system.
- **eSpeak.** A speech recognition engine powered by M*Modal.
- **eType.** A transcription module that maximizes the productivity of transcriptionists.
- **eCheck.** A quality assurance module that can sample reports based on user-defined criteria.
- **eView.** An intuitive and feature-rich web portal.
- **eSign.** An intuitive and flexible electronic signature package.
- **eDistribute.** A highly sophisticated, robust and configurable distribution engine with auto-printing, auto-faxing and auto-upload.
- **eLink.** An interface engine that can communicate with virtually any HIS/ADT/EHR/EMR system.

eDictate

eDictate, the voice capture module of eGlobal Enterprise, is both reliable and flexible. Specific attributes of the module include:

- Voice import software that accepts voice files from a wide variety of dictation systems including DVI, Fusion, Dictaphone, Lanier, and Winscribe.
- Customizable keypad entry to emulate your existing entry processes.
- Ability to accept alternate dictation methods including PC dictation, handhelds and PDAs.
- Multiple state-of-the-art dictation systems situated in geographically dispersed data centers. The dictation servers are clustered to ensure high reliability and each server has a backup system in a remote location.

eSpeak

eSpeak is the speech recognition module of eGlobal Enterprise. eSpeak is powered by M*Modal, the industry's leading provider of speech recognition software. M*Modal's self-learning software eliminates the need for physicians to train the system, thereby allowing for a seamless transition from medical transcription to medical editing. The end results are improved productivity and faster turnaround times.

eType

eType is the transcription module of eGlobal Enterprise. eType is loaded with numerous productivity enhancement tools including:

- Single user sign for accessing reports, voice files and ADT.
- Advanced ADT lookup and filtering capabilities.
- Integrated voice and text.
- Built-in text expanders.
- Integration with back-end speech recognition.

eView

eView is the web port of eGlobal Enterprise and provides you with an intuitive and feature-rich command center to manage your medical transcription. Among other capabilities, eView offers:

- Remote access to your medical reports from any location with internet access.
- Real-time access to all aspects of the transcription process from dictation through report delivery with complete reconciliation capabilities.
- Integrated voice and text retrieval.
- Ability to view, edit, and re-distribute transcribed reports.
- Sophisticated ADT filtering and matching capabilities.
- A comprehensive set of management reports.
- Customizable report design.

eSign

eSign is an intuitive and flexible electronic signature package which will please your physicians and eliminate many pain points associated with electronic signature. Specific benefits of this module include:

- Easy remote installation.
- An intuitive, web-based interface that requires minimal training.
- Dual signature support.
- Supports the complex workflow requirements often associated with group signing capabilities.

eCheck

Through eCheck, our quality assurance module, eGlobal Enterprise can execute audits to your exact specifications. Quality assurance technicians can sample reports on a variety of criteria, monitor individuals, and automatically

create summaries and provide feedback for immediate improvement. Specific features of this module include:

- Integrated and automated quality feedback to ensure consistent scoring and reporting of errors to transcriptionists, editors and auditors.
- Ability to monitor and perform quality assurance remotely.
- Automated flagging and queuing of reports with incomplete or missing demographics.
- Automated routing of reports with deficiencies along with audio files to your web-based review queue to enable prompt issue resolution before reports are uploaded to your EMR or patient repository.

eDistribute

eDistribute, the distribution engine of eGlobal Enterprise is the industry's most advanced and highly configurable distribution system that automates your current workflow. eDistribute can also handle remote printing without the addition of any hardware to your medical facility. Additional features of eDistribute include:

- Flexible distribution of transcribed reports based on ADT data elements including patient location. This eliminates or minimizes manual distribution of reports to patient floors.
- Real-time printing and or batch printing based on date, time of day, day of week, etc.
- Automated faxing of transcribed and e-signed reports to physicians and the billing office to reduce revenue cycle.

eLink

eLink, the integration engine of eGlobal Enterprise is capable of integrating with virtually any medical system.

Reliability, Security and Peace of Mind

All eGlobal Enterprise modules reside on redundant servers in secure data centers to ensure maximum uptime and reliability. Additionally, eGlobal Enterprise meets or exceeds industry security standards and provides an audit trail to track whenever somebody views or edits a report.

With the functionality, reliability and security of eGlobal Enterprise and the dedicated team of transcriptionists and managers at SPi Healthcare, we are able to provide our clients with peace of mind since they know that they will receive dependable and quality service for their internal and external transcription needs.

To learn more, please contact:

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