

Executive Bio



Karen Pilley

Senior Vice President, Operations

As Senior Vice President of Operations, Karen Pilley is a healthcare industry veteran with a multitude of experience in the areas of operational and financial performance improvements, revenue cycle operations, managed care, healthcare compliance, physician and hospital relationships, and physician group development and management.

Prior to her tenure at SPi Healthcare, she held a variety of leadership roles at US Oncology (acquired by McKesson Corp in late 2010), a \$9 billion physician practice management company for cancer doctors. As Vice President of Reimbursement Services, she helped to contribute to US Oncology's success by being responsible for managing the health of \$700 million in accounts receivable and under her leadership, industry standards were exceeded. At this company she also held positions of National Director of Reimbursement Services, Director of Reimbursement Services, Associate Director of Health Information, Associate Director Regional Reimbursement and Regional Reimbursement Manager.

Previously, Karen has also positions at Houston's FutureCare OB/GYN Infertility Clinic and HCA-West Houston Medical Center.

Karen is a member of the Medical Group Management Association, the Association of Community Cancer Centers, the American Academy of Professional Coders, and the American Health Information Management Association. She holds a nursing degree from the Lewis A. Wilson School of Nursing.